

## BURNER SERVICE MAINTENANCE AGREEMENT

Atlantic Discount Oil provides a service plan to ensure that proper and routine maintenance is done on your system. A service contract also provides peace of mind that if there is a problem, a qualified and experienced oil burner technician will be available to resolve the problem quickly. All service work is provided by Atlantic Discount Oil's service department, which can be reached 24 hours a day, 7 days a week at (978) 281-5795. The cost of the service contract is \$259.00 for the year.

### 1. ANNUAL TUNE-UP

Clean and service of your burner includes: (The current flat rate fee for a clean and service tune up on your burner is \$210.00)

Replace all strainers; replace oil filters, nozzle & air filters; inspect oil line; fuel tank and general condition of heating equipment; remove and clean burner assembly; clean and adjust igniters; complete lubrication; clean smoke pipe and chimney base; test controls and safeties; clean heat exchanger or boiler with brush and vacuum; and perform combustion efficiency test leaving results posted.

### 2. SERVICE

In addition to the annual tune-up, this agreement provides for two one-hour service calls during the year. There is no extra charge for this service, when it is on the oil burner or any of the parts listed below.

### 3. PARTS REPLACEMENT

Anti-Hum Device Burner coupling  
Burner electrodes  
Burner fan  
Burner flange gasket  
Burner Head  
Burner Motor  
Cad cell assembly  
Cad Cell eye  
Fan belts  
Fan control  
Thermal switch  
Ignition transformer  
Oil cartridge  
Oil canister  
Oil valve  
Nozzle

Nozzle adapter  
Primary control

## GENERAL CONDITIONS

1. This contract becomes effective only if the serviceman determines upon the initial inspection that the oil furnace/boiler/water heater is in acceptable condition. If the unit is found not to be in acceptable condition, the Customer may choose to have it brought up to acceptable condition by paying for service at our regular service rates for part and labor. The equipment will be inspected annually and we will advise the customer of any issues.
2. The term of the contract is for one year period and will renew automatically every year.

## CHECK LIST BEFORE CALLING TECHNICIAN

- Thermostat – is the setting well above room temperature and turned on?
- Oil tank – make sure that there is enough oil in your tank.
- Emergency switch=be sure the emergency switch has not been turned off accidentally.
- Electrical power- if there is no power, the burner can't run.
- Circuit breaker – if the oil burner fuse or the main fuse has blown, replace the fuse with one of proper rating or reset the circuit breaker.
- Check manual reset if present
- Reset button – if everything seems OK, press the reset button on the master control. If the burner does not start or does not continue to run, do not press reset button again. Call 978-281-5795.
- Trained service technicians will perform all service under this contract in a workmanlike manner.

## This Service Contract Plan DOES NOT COVER

1. Malfunctions due to:  
Switches left off;  
Failure to fill manually fed boilers or flush low water cut-offs  
Blown fuses  
Electrical failures unrelated to heating system  
Flooded cellars and system freeze-ups even if due to failure of a covered part.
2. Antifreeze
3. Purging of air in hot water heating pipes
4. Complete replacement of oil burner, boiler, furnace, combustion chamber or heat exchanger.
5. Air conditioning equipment
6. Plumbing service work or equipment
7. Thermostats

8. Heat and hot water distribution systems and their accessories including, but not limited to:

Pressure reducing valve

Back flow valve

Boiler drain

Circulator and associated parts

Circulator relay

Flange gaskets

Relief valve (boiler and domestic)

Expansion tank

Low water cut-off

Mixing valve

Zone valve and zone valve heads

Flo check

Air vents

Smoke pipe and draft controls.

9. Tankless coils, gaskets, and related labor

10. Oil tank and oil lines, fills, vents and gauges.

11. Draft inducers and power venters

12. Blower motors.

13. Blocked chimneys and faulty chimney drafts.

14. Burner service required due to failure of adequate fuel supply if your delivery is being held due to unsatisfactory credit status.